



Amped Wireless' mission is to develop the highest quality, long range wireless products through experience, passion, innovation and advanced technology that exceeds our customer's needs and expectations.

We specialize in providing long range wireless consumer and business communication products for the home and office.

Job Title:	Technical Support Engineer -1	Date:	February 19, 2013
Job Description:			
Entry-level Technical Support position in our Support Department.			
Our growing company has an immediate need for a dedicated professional to join our Services Department.			
Responsibilities:			
<ul style="list-style-type: none"> • Provide client support and technical issue resolution through e-mail, phone and other electronic medium • Assist clients in support related issues • Support Product Management Department in testing existing and new products • Develop and execute testing procedures for product development and refinement • Identify and correct or advise, on operational issues in client network systems • Properly log incidents in support software 			
Qualifications:			
<ul style="list-style-type: none"> • Excellent communication skills, written and verbal. Excellent at listening to customers, resolving conflicts, analyzing information, multi-tasking and problem solving. • Positive personality • 2 years of experience with wireless networking • Knowledge of switches, network adapters, Internet router, and other computer networking devices • Proven ability to learn new technology quickly 			
Job Location:	Chino, CA, USA	Company Industry:	Computer Wireless Networking
Job Role:	Technical Support, Customer Service	Joining Date:	ASAP
Employment Status:	Full Time or Part Time	Employment Type:	Employee
Wage Range:	\$10.00-\$12.00/hr DOE	Manages Others:	No
Number of Vacancies:	1	Other:	Relocation assistance: N/A
Skills:			
Career Level:	Entry-Level	Years of Experience:	[0-3 years]
Degree:	High School or Equivalent, Certification/Diploma	Education:	Computer Systems, Computer Networking, Information Technology
Please Send Application to:			
Name:	Human Resources	Email:	careers@ampedwireless.com